

# Technology

## Meeting Online

Republished with the permission of Jon Neuhold of JN Software Consulting

The world is going online and not just to check the news. Today countless events that formerly would have to take place in person are now taking place online. Using online meeting programs such as GoToMeeting, Webex, Macromedia Breeze and others, companies are conducting meetings, salesmen are demonstrating products and people are collaborating on projects while physically separated by thousands of miles.



At JN Software Consulting, we use these programs to conduct online training sessions with between 1 and 15 trainees at a time. By logging into one of these programs, both trainer and trainee can view each other's desktops. By controlling their mouse, the trainer can teach the trainee using the trainee's own files and documents. Each user can also easily send files to the other, as well as access a number of other useful functions.

Often verbal communication through these programs can be handled by sending text messages, but we find the most effective method is to combine the online meeting with a phone conversation. While JN Software generally calls the trainee directly, there is also the option of the online meeting programs offering inexpensive conference calling services that you may want to use, should your meeting involve more than two people.

There are various pricing plans available depending on the program you select. Some can be purchased by the minute, while others have monthly plans. We at JN Software, for example, pay a monthly fee which allows us to train our clients whenever they want. Either way, once you add up the time and cost of driving to meetings, you may see a benefit to meeting virtually instead.

So the next time you need to meet with someone, why not consider meeting them online? The next time you need to learn something, why not try learning it from the comfort of your home by learning online with a company like JN Software Consulting?

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Joy Neuhold is a Certified Adult Educator who has spent the last 5+ years helping computer users throughout Canada improve their skills by conducting one-on-one training sessions both online and on-site. As an entrepreneur, she built **JN Software Consulting** from the ground up into a business that now helps numerous medium business, small business and individual clients meet their Software Training, Website Design and Database Development needs. Joy explains, "My favorite thing about training is to watch someone's face when they have been struggling with a problem and suddenly they get it! Then to see how proud of themselves they are." When asked what she enjoys about having her own company Joy explains, "I enjoy the freedom of meeting new people while fulfilling my interests in training, consulting and project work. I love what I do!!"

**JN Software Consulting** has three main focuses. Our Training Programs provide personal and group training in on-site (one-on-one), telephone, on-line and lab formats. Training is available for all types of software including Microsoft Word, Excel, Access, Project, PowerPoint, Outlook, Publisher, Sage ACT! and Linux products as well as custom software. We also have Web Design teams that develop and manage all types of websites. In addition our Database developers create Microsoft Access databases that enable your company

to run smoothly. Any business today can benefit greatly from our offered services.

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